



'Scams and Frauds' statistics

- 14.5 million people believe they are targeted by scams each year
- 2.5 million people falling victim each year.
- Losing more than £3.5 billion a year
- 72% don't tell friends or family

Premium rate phone scams – Phonepay Plus tel 0800 500 212

(This is the official organisation set up to regulate phone-paid services in the UK)

Scam mail- tel 0845 703 4599 The Mailing Preference Service (MPS) allows you to have your name and address removed from mailing lists.

Report to

Action Fraud - tel **0300 123 2040** or <http://www.actionfraud.police.uk>.

Citizen Advice Consumer Helpline - tel **03454 04 05 06** Telephone preference Service