



## Useful Numbers

**WDH One Call 0345 8 507 507**

### Service Access Points

<p><b>Airedale SAP</b> Stansfield Road, Airedale, WF10 3BY 0345 8 507 507</p>	<p><b>Pontefract SAP</b> 1 Horsefair Pontefract WF8 1PE 0345 8 507 507</p>
<p><b>Castleford Sap</b> Carlton Street Castleford WF10 3BG 0345 8 507 507</p>	<p><b>South Elmsall SAP</b> Exchange Street South Elmsall WF9 2RD 0345 8 507 507</p>
<p><b>Normanton SAP</b> 10 High Street Normanton WF6 2AB 0345 8 507 507</p>	<p><b>WDH Hub</b> 2 The Bull Ring Wakefield WF1 1HA 0345 8 507 507</p>

### Citizens Advice Bureau

Central contact number 0844 499 4138

<p>Old Town Hall Wakefield Road <b>FEATHERSTONE</b> West Yorkshire WF7 5EW</p>	<p>Open Tuesdays 10am till 1pm</p>
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<p>Normanton Town Hall High Street <b>NORMANTON</b> West Yorkshire WF6 2DZ</p>	<p>Open Monday 10am till 1pm</p>
<p>The Yorkshire Coalfield Resource Center, Thornycroft, Halfpenny Lane, <b>PONTEFRACT</b> West Yorkshire WF8 4AY</p>	<p>Open Monday – Friday 9am till 5pm</p>

**Citizens Advice Bureau continued**

<p>Westfield Resource &amp; Enterprise Centre Westfield Lane <b>SOUTH ELMSALL</b> West Yorkshire WF9 2PU</p>	<p>Open Tuesday 10am till 1pm</p>
<p>Ground Floor 27 King Street <b>WAKEFIELD</b> West Yorkshire WF1 2SR</p>	<p>Open Monday 9am till 5pm Tuesday 9am till 8pm Wednesday – Friday 9am till 5pm Saturday 9am till 1pm (First Saturday in every month only)</p>
<p>The Village hall Harewood Lane <b>Upton</b> <b>PONTEFRACT</b> Wakefield WF9 1JB</p>	<p>Open Wednesday 10am till 1pm</p>



## Step Change Debt Charity

0800 138 111

<http://www.stepchange.org>

## DIAL

DIAL(support with PIP & DLA)  
Castleford Civic Centre, Ferrybridge Road  
Castleford  
WF10 4JH  
01977 723933/34

Open Monday 10am till 12 & 1pm – 4pm  
Tuesday 10am till 12 & 1pm – 4pm  
Thursday 10am till 12pm

## Wakefield Housing Advice

Queens House,  
Market Street,  
Wakefield,  
West Yorkshire  
WF1 1DF  
01924 302085

**Outreach advice sessions:**  
**Five Towns Resource Centre**  
**Castleford** (Drop in) - Friday: 10am - 12pm  
**Wakefield and District Service**  
**Access Point**  
**Pontefract** (Appointment only) -  
Tuesday (Fortnightly): 1pm - 3pm

## Housing Benefit & Council Tax

Wakefield One Burton Street Wakefield WF1 2EB  
0345 8 504 504  
<http://www.wakefield.gov.uk>

## Stop Loan Sharks

0300 555 2222

<http://www.reportaloanshark@stoploansharks.gov.uk>

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## Vulnerable Adults Service

Vulnerable Adults Service  
Queens House  
Queens Street  
Wakefield  
WF1 1DF  
01924 304362/304360

## Wakefield Age UK

7 Bank St, Castleford  
WF10 1JD  
01977 552114  
<http://www.ageuk.org.uk>

Open Monday – Friday  
9:30am till 1pm as a Drop In.

## White Rose Credit Union Ltd

Burton Street  
Wakefield  
01977 723777  
<http://www.whiterosecreditunion.co.uk>

14 Cross Hill  
Hemsworth, Pontefract  
01977 723777  
<http://www.whiterosecreditunion.co.uk>

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